CMB Review - Financial Indicators 2017/18 (protect)



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Income & Expenditure Position - Year end forecast variances

Income & Expenditure Position - Budget Profiling

Income & Expenditure Position - HRA

Balance Sheet - Cash Investment

Balance Sheet - General Fund balances year end projections

Cash Flow - Cash balances and Cashflow Forecast

Cash Flow - Interest Receipts Forecasts

Key Highlights

Year-end variances of £5.1m overspend have been forecast to date in relation to General Fund net controllable expenditure. Departments are developing actions to mitigate the pressure to offset identified pressures.

Budget profiling across all departmental budgets will continue to be applied in order to better reflect predicted net spending patterns throughout the year.

The HRA is projecting a nil variance at year-end outturn against budget.

The current profile of cash investments continues to be in accordance with the Council's approved strategy for prioritising security of funds over rate of return.

The outturn projection for General Fund balances will meet the Council's Medium Term Financial Strategy target based

on the use of uncommitted reserves to meet one-off overspends in 2017/18.

The Council's cash balances and cashflow forecast for the year (including borrowing) will ensure sufficient funds are

available to cover planned capital and revenue commitments when they fall due.

Interest receipts forecast for the year are on target with budget.

Risk Rating -July'17













	Key to Status	2016/17 (end June16) - Number of Indicators		2017/18 (end June 17) - Number of Indicators	
×	Alert	×	11	×	8
	Warning	_	13	Δ	17
O	OK	Ø	33	②	39

(a) Housing and Homelessness

Indicator	
Number of households living in temporary accommodation	
Private Sector Housing: Empty Homes Brought E Use	Back into
Overall satisfaction with repairs service provide Council Homes	d by
Contractor monitoring by Council Homes of re- repairs completed by agreed target date – (YTD	
Rent collected by Council Homes as a proportio due (excluding rent arrears)	n of rent
Number of children in B&B accommodation	
Families with children in Bed and Breakfast accommodation for more than 6 weeks, excludi those pending review	ng

2016/17	
3189	
×	
61	
93%	
94.43%	
100.29%	
47	
19	
×	

Apr 2017	May 2017	Jun 2017	2017/18
3275	3277	3292	3292
×	×	×	×
5	9	14	14
	×		
98%	98%	98%	98%
			Ø
94.03%	94.17%	94.74%	94.74%
103.29%	101.85%	101.75%	101.759
Measured Quarterly			
Mea	sured Quar	terly	

7/18		Cur Tar
292		
×		30
4		
8%		
		9
74%		
		96
.75%		
		100

Current Target	Latest Note
3086	Target is performance in the same period last year in order to highlight trend in this area. Ongoing work in this area includes strategic working group established to look at ways to understand and tackle increasing pressures in this area. Development of a forecasting model to predict future demand and impact on costs.
15	Target of 5 per month. April achieved 5, May 4, and June 5. Currently 1 under target. Plans are in place to bring back on target.
92%	Percentages displayed in months represent cumulative year to date (YTD): 818 out of 837 (97.73%) surveys returned in respect of works orders issued (period April 2017 to June 2017 inc) indicated their satisfaction with the responsive repair service. Monthly Snapshot for June: 96.93%
96.00%	Data outturns are inclusive of all term contractor repairs that were raised in April 2017 (and completed by the end of June 2017). A total of 3,208 responsive repairs were completed in time from a total of 3,386 repairs completed. This still remains below target.
100.20%	Cumulative YTD : A total of £15,658,902 of income was collected against a total of £15,389,714 in charges.
	Quarter 4 is the latest published data available: 2015/16: Q2 - 52; Q3 - 62; Q4 - 89; 2016/17: Q1 - 90; Q2 - 102; Q3 - 135; Q4 - 47 A significant amount of action has been taken to move families with children living in shared accommodation.
0	Q4 is the latest published data available (target set as zero) 2015/16: Q2 - 16; Q3 - 41; Q4 - 42; 2016/17 Q1 - 51; Q2 - 61; Q3 - 70 Q4- 19

Indicator
Number of Household with dependent children and / or pregnant woman with no other dependents – In Bed and Breakfast

2016/17
29

1	Apr 2017	May 2017	Jun 2017
	Mea	sured Quar	terly

2017/18

Current Target	Latest Note	
	Quarter 4 is the latest data available as at End of July. H/holds with dependent children and/or pregnant woman (no other dependents): 2015/16: Q2 - 31; Q3 - 41; Q4 - 58; 2016/17 Q1 - 61; Q2 - 69; Q3 - 83; Q4 - 29	

(b) Adult Social Care

Indicator
Number of clients reviewed in the year (of clients receiving any long term service)
Percentage of current clients with LTS receiving a Direct Payment
Percentage of Current Social Care Clients accessing Long Term Support (LTS) who receive Self Directed Support
Delayed transfers of care (days)
Delayed Transfer of Care – Days Delayed (SOCIAL CARE Delays)
Timeliness of social care assessment (all adults)

2016/17
68.8%
60.86%
100%
7773
×
2,139
97.4%

Apr 2017	May 2017	Jun 2017
5.4%	14.2%	21.0%
×		
60.73%	60.64%	59.74%
100%	100%	100%
503	899	1472
102	189	360
98.7%	93.2%	93.4%

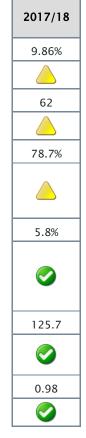
2017/18	
21.0%	
59.74%	
100%	
1472	
360	
②	
93.4%	

Current Target	Latest Note	
20.0%	Position at June 2017: Number of clients receiving a review: 771 Number of clients reviewed in the year (of clients receiving any long term service): 3680	
63.00%	Position at June 2017 Current clients receiving a Direct Payment: 1598 Clients with LTS or receiving Carer's Specific services: 2675	
99.5%	Position at June 2017 Current clients with LTS receiving Self Directed Support (Direct Payment & Personal Budget) – 2675 Current clients with LTS receiving Self Directed Support (DP & PB) – 2675	
2060	1670 delayed days as at June 2016. Target for 2017/18: Below 7,696 days	
519	Delays attributable to Social Care for April–June'17: 360) Reasons for delay in 2017/18 (days): Public Funding – 126; Awaiti Nursing Home Placement – 74; Awaiting Res Care Placement – 67; Care Package Own Home – 38; Comp of Assessment – 24;Commun Equipment/Adaptations – 19; Disputes – 12	
90.0%	Position at June 2017 Number where time from first contact to completion of assessmen less than or equal to four weeks – 426 Total assessments completed in year – 456	

Indicator
Carers receiving needs assessment or review and a specific carer's service, or advice and information (Including Carers Centre)
Number of adult learning disabled clients receiving LTS in paid employment
No. of adults receiving secondary mental health services in settled accommodation (percentage)
No of Adults receiving secondary mental health services in employment
New Admissions to supported permanent Residential and Nursing Care (65+) per 100,000 population over 65
New Admissions to Residential and Nursing Care 18–64 (per 100,000 population).

2	016/17
	39.92%
	66
	78.8%
	5.3%
	612.4
	×
	7.38

Apr 2017	May 2017	Jun 2017	
1.61%	7.30%	9.86%	
×			
63	63	62	
79.6%	78.3%	78.7%	
5.5%	5.3%	5.8%	
38.8	86.8	125.7	
		Ø	
0.98	0.98	0.98	
×			



Current Target	Latest Note		
12.00%	Due to issues with Carefirst forms, there has been a delay in loading some reviews onto the system. This is being rectified and July performance is on target.		
70	Target increased to 70 in 2017–18 (60 last year)		
80.0%	Total adults receiving secondary mental health services in settled accommodation – 813;		
00.070	Total adults who have received secondary mental health services at this point of the financial year – 1033 (78.7%)		
5.5%	Total number of adults who have received secondary mental health services in paid employment (i.e. those recorded as 'employed') at the time of their most recent assessment/formal review: 60		
	Total adults who have received secondary mental health services at this point of the financial year: 1033 (5.81%)		
Position at June 2017 55 residential admissions – April to June 2017. <i>(70 in same per 2016/17)</i> Population 65+ = 43,772			
1.46	0.98 represents 2 admissions to the end of June (2 clients for Nursing/0 in Residential). 18–64 population: 205,066		

(c) Safeguarding Children

Indicator			
Children looked after (CLA) per 10000 population age under 18			
The number of Looked after children who were adopted or where an Special Guardianship Order (SGO) was granted during the year as a percentage of the number of children Looked after who had been Looked after for 6 months or more			
Child Protection Plans lasting 2 years or more			
Percentage of children becoming the subject of Child Protection Plan for a second or subsequent time – in the past two years			
No of children on the CP Plan per 10000 children			

2016/17	
39.6	
19%	-
.3%	
②	
9.1%	
×	
26.8	

Apr 2017	May 2017	Jun 2017	
39.7	40.9	41.9	
Measured Quarterly			
.0%	.0%	.0%	
8.4%	8.7%	7.8%	
		>	
28	27.1	26.9	
		Ø	

2017/18

41.9

0%

.0%

7.8%

26.9

Current Target	Latest Note	
60	Overall numbers of Children looked after remain consistent over the past 12 months averaging at 345/month. 12-17 is the largest Cohort of children starting to be looked after. 349 CLA as at the end of June. 30 Children with a disability.	
	Current under 18 population figure from the DfE is 83,200. 20 Children entered care in June.	
2.75%	Since April 2017, there have been no Adoptions and no Special Guardianship Orders granted out of a cohort of 231 (figures sourced from LCS).	
	This is an incremental target: Q1 = 2.75%, Q2 = 5.5%, Q3 = 8.25% and Q4 = 11%.	
5.0%	A positive performance, of the 306 children whose CP Plan ended within the last year, none had been on a Plan for more than 2 years at the point the plan ended. Good performance is low (0–10%).	
8.0%	This indicator counts children who had a previous child protection plan in the past two years. Of the 319 children who became subject to a Child Protection plan during the past 12 months, 50 (15.7%) had previously been on a Child Protection plan and 25 had been on a previous Child protection plan in the past two years.	
43	224 children with a CP plan as at the end of June 2017 divided by the child population of Enfield; 83,200 x 10000. No Comparator data available for May 2016 The current rate compares to 26.7 (219) as at June 2016	

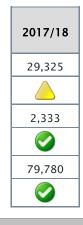
(f) Sport and Culture

Arts & Culture

Indicator
CYP Participation in Positive Activities (To measure and drive improved performance around the participation of young people in positive activities.)
Number of Arts activities for Children and Young people
Engagement in the Arts (People taking part in all arts at local level)

2016/17
138,184
11,350
339,547

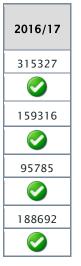
Apr 2017	May 2017	Jun 2017
Mea	sured Quar	terly
Mea	sured Quar	terly
Mea	sured Quar	terly



Current Target	Latest Note
30,000	TOTAL = 29325 Dugdale Centre = 5396, Forty Hall = 3995, Millfield Arts Centre = 19802, Salisbury House = 132
2,300	TOTAL = 2333 Dugdale Centre = 85, Forty Hall = 1115, Millfield Arts Centre – 1122 Salisbury House = 11
77,500	TOTAL = 79,780 Dugdale Centre = 18,318, Forty Hall = 28,485, Millfield Arts Centre = 30,412, Salisbury House = 2,565

Libraries

Indicator
Enfield Town – Library Visits
Edmonton Green – Library Visits
Palmers Green –Library Visits
Ordnance Unity Centre – Library Visits



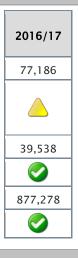
Apr 2017	May 2017	Jun 2017	
Mea	sured Quar	terly	
Measured Quarterly			
Measured Quarterly			
Measured Quarterly			

2017/18
78586
NA
34088
46093
>

Current Target	Latest Note
75000	78,586 in Quarter 1 (April to June 2017) 86,434 visits in the same period in 2016/17
	17/18 no target for Q1 and Q2 due to closure - 70,000 for Q3 and 85,000 for Q4.
23000	34,088 in Quarter 1 (April to June 2017) 28,251 visits in the same period in 2016/17
44000	46,093 in Quarter 1 (April to June 2017) 50,971 visits in the same period in 2016/17

Sport & Leisure

Indicator
Sports Development Sessions – Young People Attendances
Sports Development Sessions – Adult Attendances
Leisure Centre – Young People attendances



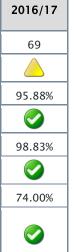
Measured Quarterly Measured Quarterly Measured Quarterly	Apr 2017	May 2017	Jun 2017	
,	Measured Quarterly			
Measured Quarterly	Measured Quarterly			

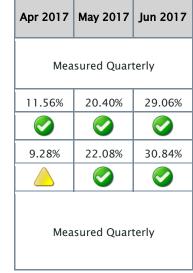
2017/18	1
8,510	
11,436	
241,840	

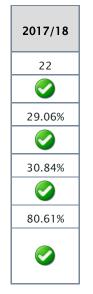
Current Target	Latest Note
9,000	Numbers slightly below target due to a decrease in participants on our free program at Southbury LC. The session is targeting those hard to reach young people at risk of antisocial behaviour. Working with Met Police and Spurs to ensure numbers grow back to the scale we had previously.
9,884	
221,512	

(g) Income Collection, Debt Recovery and Benefit Processing

Indicator
Recovery of council properties fraudulently obtained, sublet or abandoned
% of Council Tax collected (in year collection) Combined
% of Business Rates collected (in year collection)
% of Housing Benefit Overpayments recovered.







Current Target	Latest Note
15	Achieving recoveries are significantly dependent on a close working relationship between the Counter Fraud and Neighbourhoods team.
29.02%	End of June 2017 collection rate 29.06% (£42,364,864 collected / £145,763,399 net debit)
26.77%	End of June 2017 collection rate 30.84% (£37,223,723 collected / £120,699,572 Total Property Charge)
75.00%	80.61% represents £1,883,178 recovered of £2,336,132 overpayments identified

Indicator
Processing New claims - Housing Benefit (average calendar days - cumulative)
Processing Times for Benefit Change in Circumstances (average number of calendar days) Cumulative YTD

2016/17
22.57
5.5

Apr 2017	May 201 <i>7</i>	Jun 2017
27.49	25.87	24.74
×	×	
6.14	4.85	4.69
	Ø	Ø

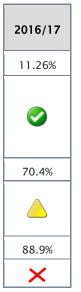
2017/18
24.74
4.69

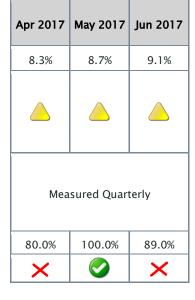
Current Target	Latest Note
23	01.04.17 - 30.06.17: 1736 new claims/ 42,954 days - average 24.74 days. This increase in claims is being monitored. We are confident we can pull this back over the next few months as new claims will be prioritised.
7	01.04.17 – 30.06.17: 36,651 change of circumstances, 171,914 days (average 4.69 days)

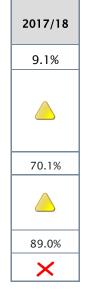
(2) Growth & Sustainability

(a) Employment & Worklessness

Indicator
% of 16–17 year olds not in education, employment or training (NEET) or not known (NK) (new Sept 2016)
Employment rate in Enfield – working age Population
Young Offenders' access to suitable accommodation







Current Target	Latest Note
7%	Enfield NEET 2017: 1.9% – London 2.2% – England: 3.1% Enfield Not Knowns 2017: 7.2% – London: 2.8% – England: 3.2% 90.6% Participation (88% in same period last year)
	These figures will start to rise over the coming months as the schools and colleges go back and the service starts to engage with the new Cohort to establish and support new destinations.
73%	Covers the period April 2016 – March 2017 for those aged 16–64. Employment rate for London over the same period is 73.8%. Source: Nomis – Official Labour Market Statistics The unemployment rate for Enfield is 6.3% compared to 5.7% for London over the same period.
95.0%	Of the cohort of 18 young offenders, two young people were deemed to be in unsuitable accommodation at the end of June 2017 due to their incarceration.

(b) Planning

Indicator
Percentage of all valid planning applications that are registered within 5 working days of receipt
2 year rolling performance of major applications determined in 13 weeks
Processing of planning applications: Major applications processed within 13 weeks
Processing of planning applications: Minor applications processed within 8 weeks
Processing of planning applications: Other applications processed within 8 weeks

83.70%
72.62%
84.85%
82.16%
84.22%

2016/17

Apr 2017	May 2017	Jun 2017
92.63%	95.51%	95.79%
76.25%	76.83%	77.22%
100.00%	100.00%	100.00%
91.23%	79.27%	89.55%
89.62%	91.41%	89.23%

2017/18	
94.68%	
77.22%	
100.00%	
85.92%	
90.23%	

Current Target	Latest Note		
85.00%	1,317 of 1,391 valid applications registered during Q1 were within the 5 day target.		
75.00%	61 of the 79 major planning applications determined within the last 24 months were processed within 13 weeks.		
85.00%	9 of the 9 major planning applications determined during Q1 were processed within 13 weeks. London Average 2016/17 – 83%		
80.00%	177 of the 206 minor planning applications determined during Q1 were processed within 8 weeks. London Average 2016/17 - 79%		
85.00%	360 of the 399 minor planning applications determined during Q1 were processed within 8 weeks. 2016/17 Avg for London Boroughs – 84%		

(c) Waste, Recycling & Cleanliness

Indicator			
Residual waste per household			
Percentage of household waste sent for reuse, recycling and composting			



Apr 2017	May 2017	Jun 2017

	2017/18
t	

Current Target	Latest Note
580.00k g/hhd	Q4 Data verified and recorded. 2016/17: 600.6 kg per household 2015/16: 636.1 kg per household 2014/15: 616.7 kg per household
40.00%	2016/2017: 37.2% (43,852 tonnes recycled; 118,036 tonnes collected) Quarter 4: 33.5% (9,310.63 tonnes recycled; 27,837.69 tonnes collected)

Indicator			
Percentage of inspected land that has an unacceptable level of litter (3 surveys per annum)			
Percentage of inspected land that has an unacceptable level of detritus (3 surveys per annum)			
Percentage of inspected land that has an unacceptable level of graffiti (3 surveys per annum)			
Percentage of inspected land that has an unacceptable level of fly-posting (3 surveys per annum)			

2016/17		
2.83%		
Ø		
6.98%		
0.00%		
0.17%		
Ø		

Apr 2017	May 2017	Jun 2017		2017/18
				1.17%
				3.33%
				0.00%
				0.00%
			_	

Current Target	Latest Note		
	Barrowell Green RRC continues to perform at contractual target of 65% further initiatives and approaches will be required to increase from this point. This has supported the reduction of residual waste by approx. 5,000 tonnes and helped save the Council £400k per year.		
4.00%	Indicator based on three surveys per annum: Survey 1 (July 2017) – 1.17% (300 inspections – 3.5 with unacceptable levels of litter) (Target – below 4%)		
6.00%	Indicator based on three surveys per annum: Survey 1 (July 2017) – 3.33% (300 inspections – 10 with unacceptable levels of detritus) (Target – below 6%)		
2.00%	Indicator based on three surveys per annum: Survey 1 (July 2017) -0% (300 inspections - 0 with unacceptable levels of graffit) (Target - below 2%)		
1.00%	Indicator based on three surveys per annum: Survey 1 (July 2017) – 0% (300 inspections – 0 with unacceptable levels of fly posting) (Target – below 1%)		

(3) Strong Communities

(a) Crime Rates

Indicator		
Burglary		

2016/17	
2,486	
Ø	

Apr 2017	May 2017	Jun 2017
188	385	541
		②

2017/18
541

Current Target	Latest Note
	Performance Indicators for the Mayors Crime and Policing Plan are to be agreed (regionally). These will better reflect outcomes. The measures of crime over a period of time are included for consistency in the interim
552	The overall burglary figure includes burglary of domestic households commercial premises and businesses and domestic buildings such as sheds and garages. Currently household burglary in Enfield is at its lowest level in several years.

Indicator
Criminal Damage
Robbery
Theft from Motor Vehicle
Theft/Taking of Motor Vehicle
Theft from the Person

2016/17	Apr 20
2,169	173
875	140
②	×
2,076	197
	×
897	102
	×
565	63
×	×

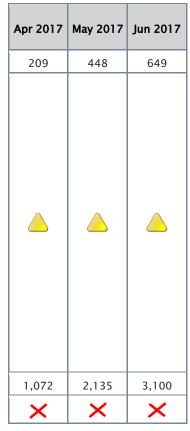
Apr 2017	May 2017	Jun 2017
173	381	568
	②	
140	210	287
×	×	×
197	418	594
×	×	×
102	183	291
×	×	×
63	110	170
×	×	×

	_	
2017/18		Cu Ta
568		
287		
×		
594		
×		
291		
×		
170		
×		

Current Target	Latest Note
	The partnership continues to implement alley gate schemes to reduce opportunities for rear entry burglary offending across the borough and other intensive initiatives are ongoing for seasonal increases over the winter months.
540	Focused work continues on housing areas by the estates crime group and these areas are showing improvements.
	The target represents the actual number of offences in the same period last year.
200	Thefts from motor vehicle offences in Enfield have seen a significant long-term reduction over the past 5 years, with a -31.1% reduction since $2011/12$. 12-month rolling data (which is monitored by MPS) shows Enfield to have a -2.35% decrease compared to $+8.0\%$ across London (to 31st of March).
476	Thefts from motor vehicle offences in Enfield have seen a significant long-term reduction over the past 5 years, with a -31.1% reduction since 2011/12.
476	12-month rolling data (which is monitored by MPS) shows Enfield to have a -2.35% decrease compared to $+8.0\%$ across London (to 31st of March).
	Thefts of motor vehicles in Enfield have declined by -17.6% since 2011/12
183	12-month rolling data (which is monitored by MPS) shows Enfield to have increased by +41.4% compared to +26.1% across London (to 31st of March).
129	Theft from the person offences are composed largely of pick-pocket type offences and snatch thefts (predominantly where mobile phones are snatched from victims in the street). 12-month rolling data (which is monitored by MPS) shows Enfield to have increased by +17.4% compared to a +12.0% increase across London (to 31st of March).

Violence with Injury
Total Offences (MOPAC 7)







Current Target	Latest Note
629	Reported numbers of Violence with Injury have increased across both Enfield and London in the long term. This includes violent offences which may be associated with street gangs in addition to violence which takes place in the home. Enfield has experienced an increase of +3.6% in the past 12-months, compared to +2.4% across London (to 31st of March). Knife Crime decreased by -3.4% in Enfield which is less than the +23.9% increase across London (to 31st of March). This was the 4th largest decrease across London from the previous 12 months. In the same period, Gun Crime has increased +41.9% across London (to 31st of March) and a similar % increase in Enfield although numbers are low. In addition, Serious Youth Violence increased by +20.0% in Enfield. Approximately 1 in 3 violence with injury offences are domestic related. Nationally it is estimated that as much as 50% of all violence goes unreported to the police particularly that which is domestic or familial, or that which occurs as part of the night time economy. A considerable amount of violence that is not reported to police is dealt with by the London Ambulance Service and Accident & Emergency Departments. Locally we have worked to obtain this data in order to improve our knowledge on geographic locations of violence so that resources can be better coordinated and continue to work to tackle both domestic and gang related violence
2,709	MOPAC 7 Indicators are currently under review. Awaiting publication of new indicators from the Mayor's Office

(b) Other Corporate Indicators

Indicator
Average Sick Days – Council Staff (rolling 4 quarters)
Average Sick Days: SHORT TERM ABSENCE - Council Staff (rolling 4 quarters)
Average Sick Days: LONG TERM ABSENCE - Council Staff (rolling 4 quarters)
Internal Audit Programme – % of reviews completed to draft report stage
I.T. incidents resolved within SLA High Priority (severity 1) resolved within 2 hours
Council Overall: Invoices Paid within 30 days
Corporate Health and Safety Audits (including Corporate Fire Audits)
Schools Health and Safety Audit Programme progress

2016/17
9.74
×
3.43
×
6.31
×
95.6%
99.23%
Ø
94.39%
142
41

Apr 2017	May 201 <i>7</i>	Jun 2017		
Measured Quarterly				
96.51%	95.68%	95.85%		
16	33	46		
0	3	6		

2017/18	
9.09	
3.20	
5.89	
46.8%	
×	
96.04%	
46	
6	

Current Target	Latest Note
8.50	Data represents sickness absence for the period from 01.07.2016 to 30.06.17.
3.00	HR and managers are continuing to manage both long term and persistent short term sickness absence. Additional interventions have been put in place to manage sickness absence
5.50	
95%	Internal Audit has an annual target to deliver 95% of the audit plan to draft report stage by 31 March. The outcome will be reported at the end of the year (quarter 4). Regular reports on progress through the year will be provided to Monitoring Officers and the Audit & Risk Management Committee (Christine Webster 26.7.17).
95%	Q1 performance is 46.8% (37 of 79 within 2hrs). This is significantly outside of the target. A review of information is taking place following a discrepancy in the recording of data.
95%	22,306 invoices of 23,225 paid inside target as at end of Quarter 1
45	
6	